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July 13, 2023

Dear Patient,

The team at Veritas Direct Care and Primary Care of Cape Cod are very excited about Dr. Kelly's decision to transition to the Direct Primary Care model. I appreciate you taking the time to consider joining her exclusive panel. She is an excellent physician, with whom I would trust any of my family. Please know you can also sign up with one of our wonderful Nurse Practitioners or Physician Associates as your Designated Provider, as those providers are all supervised by Dr. Kelly and or myself.

In the Direct Primary Care model, your personal Designated Provider will be able to spend more time with you in each visit, have more access for prompt care, and be able to build a long-lasting and trusting relationship with you. Moreover, you and your provider will have the support of our well-established practice. Having a strong relationship with a primary care provider and practice will benefit you for years - in sickness and in health.

Some important notes:

- **Dr. Kelly's panel is open to current patients of Primary Care of Cape Cod.** She will open her panel to the general public within a few weeks, so please reserve your spot on her panel now. Patients from outside PCCC are welcome to sign up with any of the NPs or PAs.
- **Dr. Kelly will start the Veritas model on January 1, 2024.** Please select this date on the sign-up form when prompted.
- We are charging registration fees. These fees offset the cost of enrollment and coverage from the rest of the practice for the next 5 months while Dr. Kelly is still subject to the confinements of the insurance industry.
- Dr. Kelly's Membership Fees are priced as such to encourage her current patients to establish with the Veritas model. I anticipate her fees increasing as her panel fills. **I recommend taking advantage of this price structure now.**
- If you have already established with a Veritas provider, but wish to switch to Dr. Kelly in January, please call our administrative team to let us know. We will do our best to accommodate your request.
- There have been understandable concerns about insurance regulations regarding referrals to specialists or tests. In large part, these have been addressed, and **our practice will have no problem assisting our patients with referrals.** If you have concerns, please call the office to speak with one of our administrative staff.

We very much appreciate your support. Welcome to the revolution.

Sincerely,

Dan Arnold, MD